

## ROGERS WORLD ELITE MASTERCARD REWARDS PROGRAM TERMS AND CONDITIONS

These Terms and Conditions form a legal agreement between you and Rogers Bank™, and govern your participation in the Rogers™ World Elite® Mastercard® Rewards Program. Please read these Terms and Conditions carefully. You will find important information about the Program, including how to earn and redeem your Rewards.

### 1. Cardholder Agreement

You understand and agree that all of the terms and conditions of your Rogers Bank Cardholder Agreement for your Rogers World Elite Mastercard (“Cardholder Agreement”) form part of these Terms and Conditions. For the purposes of these Terms and Conditions, the term “Card” means your Rogers World Elite Mastercard. If there is a conflict between these Terms and Conditions and the Cardholder Agreement, these Terms and Conditions will govern to the extent necessary to resolve the conflict.

### 2. Acceptance of these Terms and Conditions

If you activate, sign or use your Card, it will mean that you have read these Terms and Conditions and that you have understood and agreed to everything written here. Notwithstanding any other section of these Terms and Conditions, publication of any type of material containing the current version of the Terms and Conditions and the posting of the current version at [www.RogersBank.com](http://www.RogersBank.com) shall be deemed notice to you of such Terms and Conditions.

### 3. Definitions

“Account” means your Rogers World Elite Mastercard account.

“Eligible Purchase” means (i) one-time or monthly recurring payments to various Rogers companies monthly bills, including Rogers, Fido™ and chatr™; and (ii) in-store purchases made at participating Rogers or Fido branded retail locations or online purchases at [Rogers.com](http://Rogers.com) or [Fido.ca](http://Fido.ca). The list of Eligible Purchases is subject to change, without notice.

“Mastercard Pay with Rewards” means the redemption functionality offered to you by Mastercard International Incorporated that can be used to redeem Rewards for any Eligible Purchase.

“Net Purchases” means all qualifying purchases charged to your Account less returns and, for greater clarity, excludes Cash Advances, Balance Transfers, interest, Account payments, and Fees.

“Program” means the Rogers World Elite Mastercard Rewards Program that allows you to earn Rewards.

“World Elite Rewards Account” means the nominal account we open and maintain in the name of the Rogers World Elite Mastercard Primary Cardholder for the crediting and debiting of the Rewards earned in connection with the Program.

“Rewards” means a certain percentage of Net Purchases charged to the Account.

All other capitalized terms have the meaning given to them in your Rogers Bank Cardholder Agreement. For avoidance of doubt, for the purposes of these Terms and Conditions, all such terms refer only to your Rogers World Elite Mastercard (and not to any other card that may also be covered by your Rogers Bank Cardholder Agreement).

### 4. Eligibility

All Rogers World Elite Mastercard Primary Cardholders are eligible to register for and participate in the Program. The Program is offered at no extra cost to you and is in addition to the other benefits that come with your Card. Only one Rogers World Elite Rewards Account will be set up for each Account. In other words, all Rewards earned by both the Primary Cardholder and any Authorized User will be credited to the one Rogers World Elite Rewards Account.

## 5. Earning Rewards

Rewards are earned on all Net Purchases. Cash Advances, Balance Transfers, Interest, Account payments, and Fees do not earn Rewards. Rewards are earned on a per-transaction basis and are accumulated into the World Elite Rewards Account on a daily basis for redemption, as long as the Account is in good standing.

Rewards will be calculated as follows:

- 4 points for every dollar (\$1) of Net Purchases made on your Card in a foreign currency (which is equal to a reward value of 4%);
- 2 points for every dollar (\$1) of Net Purchases of Rogers products and services made on your Card in Canadian dollars (which is equal to a reward value of 2%); or
- 1.75 points for every dollar (\$1) of other Net Purchases made on your Card in Canadian dollars (which is equal to a reward value of 1.75%)

Rewards are calculated on the Canadian dollar amount of Net Purchases.

Rewards earned are reflected as soon as the next business day in your World Elite Rewards Account which can be viewed online by logging into your World Elite Rewards Account through [www.RogersBank.com](http://www.RogersBank.com) and selecting Rogers World Elite Rewards or in the Mastercard Pay with Rewards mobile app.

Rewards credited to your World Elite Rewards Account on any purchase made with your Card that you subsequently return will be adjusted and reflected in your World Elite Rewards Account as soon as the next business day. Your World Elite Rewards Account balance will be reduced by the number of Rewards equivalent to the amount originally credited. You should be aware that in some cases your World Elite Rewards Account balance may become negative.

We accept no liability for any errors in the Rewards balance in your World Elite Rewards Account. If any Rewards are awarded to your World Elite Rewards Account in error, we reserve the right to deduct the number of Rewards awarded in error at any time, and without notice to you. We are not obligated to honour a request to redeem Rewards added to a World Elite Rewards Account in error.

In the event of a dispute about the amount of your Rewards earned, redeemed or deducted, our record of all Rewards shall be considered conclusive. You must notify us of any discrepancy at 1 855 775-2265.

Alternatively you may notify us by mail at the following address:

Rogers Bank  
P.O. Box 1417 Sudbury Postal Station B Sudbury,  
ON P3E 5K4  
Attention: Customer Care

## 6. Bonus Rewards

From time to time, we may offer bonus Rewards. The terms and conditions applicable to any such offers would be communicated to you separately.

In addition, as a Rogers Bank customer, you may be offered a special opportunity to earn Rewards via our special affiliations and relationships with business partners from time to time. The terms and conditions and any additional new terms and conditions that accompany any such offer will be applicable.

## **7. Redeeming Rewards**

Rewards can be redeemed towards Eligible Purchases using Mastercard Pay with Rewards.

Rewards can be redeemed starting at \$20.00 CAD. To redeem rewards, log into your World Elite Rewards Account through [www.RogersBank.com](http://www.RogersBank.com) or through the Mastercard Pay with Rewards mobile application. The Mastercard Pay with Rewards mobile application may not be available on all devices, and is subject to additional terms and conditions. Once logged in, pre-select the Mastercard Pay with Rewards option, and your next Purchase made using your Card will be paid with rewards from your World Elite Rewards Account up to the full amount of your Eligible Purchase or the cash value of your World Elite Rewards Account, whichever is less. Alternatively you can redeem Rewards post purchase by selecting an Eligible Purchase from the Transactions tab and selecting 'redeem'. Redeeming Rewards post purchase can only be done using the Mastercard Pay with Reward mobile app.

Only the Primary Cardholder is authorized to log into the World Elite Rewards Account and redeem Rewards. The Primary Cardholder can elect, however, to have Rewards credited to his or her own Card, or to any Authorized User's Card.

Reward redemptions are reflected as soon as the next business day in your World Elite Rewards Account and, on a monthly basis, as credits on your Rogers World Elite Mastercard statement.

You may also redeem your Rewards in the form of an annual statement credit to your Account by calling Rogers Bank at 1 855 775-2265. You must request an annual statement credit for each year that you wish to receive it by December 1<sup>st</sup> of that year. Annual statement credits will be awarded in January of the following year and the amount credited will be the total dollar value of the balance of your World Elite Rewards Account as of the date the credit is issued to your Account.

## **8. Use of Personal Information**

Rogers Bank may exchange Program and Account related information about you with other parties, such as participating partners, merchants or service providers, as required to administer the Program. All collection, use or disclosure of personal information about you shall be in accordance with the Rogers Bank Privacy Policy that is available at [www.RogersBank.com](http://www.RogersBank.com).

## **9. Tax**

Any federal and/or provincial tax liability and reporting obligations for any taxes (including but not limited to personal and business income tax reporting) arising from the accrual of Rewards is your responsibility and Rogers Bank is released of all liabilities in this regard. You understand that we will not issue tax receipts.

## **10. Changing the Program and these Terms and Conditions**

We may change the Program and these Terms and Conditions, in whole or in part, at any time without giving you notice. Program changes may include, but are not limited to, changes to any earn rate, maximum Rewards or Eligible Purchases.

## **11. Miscellaneous**

Rewards do not expire as long as your Account remains open. Rogers World Elite Rewards can only be redeemed if your Account is in good standing.

Any abuse of the Program's privileges, failure to follow its terms, or misrepresentation may result in Rogers Bank ending your participation in the Program and such termination may result in the loss of accumulated Rewards.

From time to time it may be necessary for Rogers Bank to restrict, suspend or otherwise alter aspects of the Program, with or without notice to you.

Rewards are not refundable, exchangeable, and have no cash value. Rewards may not be resold, pledged or hypothecated in any way. If the Primary Cardholder dies, any Rewards earned on the Account will be credited to the Account on the Statement issued after Rogers Bank is made aware of the Primary Cardholder's death, unless the surviving spouse is an Authorized User and he/she applies to become and qualifies under Rogers Bank's standard credit criteria as the Primary Cardholder within 60 days after Rogers Bank is notified of the Primary Cardholder's death.

The Program is void where prohibited by federal, provincial or municipal law.

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